#### Akteos Training

# Working with Israel

# C Target audience

Professionals who work with Israel

## A Prerequisite

No prerequisite

### Objectives

Significantly increase participants' effectiveness in their professional relations with people from Israel

At the end of the training, they will have keys to:

- Adopt an intercultural approach
- Understand the context and culture of Israel
- Decipher cultural codes and analyze situations of incomprehension
- Adapt their communication and working methods
- Decode decision-making and negotiation processes

### Added value

- · Conducted by an intercultural expert consultant
- · Decoding the Nomad' Profiler
- Alternating theory and practical exercises
- Access to Digital Learning for 1 year
- Sharing best practices and personalized action plan

## Accessibility

All our training courses are accessible to people with disabilities. Each training project will be the subject of a case study by our teams, in order to adapt the training program.

### Corporate Training Solutions

Duration: to define. You wish to organise a specific training course ? Contact us !

### PROGRAMME OUTLINE Step 1: E-learning

#### ADOPTING AN INTERCULTURAL APPROACH

- Specify your context and expectations
- Become aware of cultural filters
- Discover your cultural profile Step 2: Group training session

#### **UNDERSTANDING ISRAELI CULTURAL CODES**

#### Discovering the cultural basics of Israel

- A state that is both young and ancient
- A country at the heart of global geopolitical issues
- A patchwork of cultures, ethnicities and religions
- An economic environment undergoing restructuration

#### Understanding Israeli values

- Monotheism in everyday life
- Sabra, goyim, diaspora: the importance of belonging
- Frankness, respect, humor and irony
- Relationship to risk and uncertainty

#### **OPTIMIZE YOUR PROFESSIONAL ACTION WITH ISRAELIS**

#### **Communicating with Israelis**

- Casual communication
- Gestures and implicit communication
- · Manage dissension: dialogue to defuse
- The stakes of protexia

#### Adapting work methods

- · Build relationships: patience, perseverance and empathy
- · Earning respect: fairness, responsiveness, adaptability
- Flexible, result-oriented processes
- Some improvisation

#### Conducting successful meetings and negotiations with Israelis

- Get to know each other
- Identify decision makers
- Invest in the long term
- The importance of the contract and its significance

#### Adopting best practices

- Recognize key principles
- Avoid pitfalls, mistakes and misunderstandings
- Create a tailor-made action plan

#### Step 3: E-learning to go further

#### EXPLORE COUNTRY PACKS

#### Developping your knowledge of the country

- Cultural guidelines
- Business life
- Overview



AKTEOS 153 Bd Haussmann 75008 PARIS +33 1 55 95 85 10 contact@akteos.fr