Akteos Training

Working with Slovenia

Carget audience

Company managers and staff working and dealing with the Slovenia

No prerequisite

Objectives

The aim of this seminar is to significantly improve the participants' effectiveness in their professional relationships with the Slovenia enabling them to be operational right from the start. At the end of this training, participants will have acquired insights and techniques to:

- Be aware of their own cultural baggage
- Fully understand Slovene context and culture
- Analyse possible situations in which misunderstandings may arise and identify ways of communicating
- Reduce stress and misunderstandings
- Decipher and understand Slovene decision-making and negotiation processes

Added value

- Create your Cultural Profile
- Access to 70 Country Packs
- Pragmatic, fun e-learning
- Interactive method
- Acquire operational tools

Corporate Training Solutions

Duration: to define.

You wish to organise a specific training course ? Contact us !

PROGRAMME OUTLINE

MODULE 1 : UNDERSTANDING CULTURAL DIFFERENCES

1. Intercultural awareness, the key to success in international business

- · Taking stock of one's own cultural baggage
- The basics of effective intercultural management
- Identifying and going beyond cultural stereotypes

2. Key aspects of Slovene culture

- A tiny enclave-state
- An ethnically uniform but socially divided society
- The impact of the Yugoslav conflict
- A stable and prosperous nation
- The challenges of European integration

3. The impact of values and behaviour patterns on professional dealings and relationships

- · A progressive and egalitarian society
- The tradition of hospitality
- The family: a social bedrock
- Honour and identity
- An organized approach to time
- Socialization through sport and entertainment

4. The Slovene corporate world

- An employee-friendly company structure
- A focus on productivity and performance
- · Working methods and the notion of quality
- Professional relationships

MODULE 2 : SUCCEEDING IN WORK WITH THE SLOVENES

1. Effective communication with the Slovenes

- An explicit communication style
- Deciphering non-verbal communication
- The importance of networking
- The advantage of learning Slovenian for business

2. Adapting your working methods

- Building trust to gain respect
- Dealing with touchy or sensitive people
- · An emphasis on cooperation and a willingness to listen
- Encouraging feedback
- Pitfalls to be avoided

3. Successful meetings and negotiations with the Slovenes

- Reliability, precision and efficiency
- · Initiating a mutually beneficial relationship
- Giving relationships that personal touch
- Time, priority and deadline management
- Understanding written contracts, their interpretation and implications
 - Organising the post-negotiation phase

4. Final handy tips

- Caution, patience and humility
- Protocol and etiquette
- Social standards, gifts, business cards, dress code
- Sensitive subjects: politics, history, religion
- Humour: a double-edged sword



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