# **Working with Southeast Asian countries**

## Target audience

Professionals who work with South-East Asian countries: Laos, Singapore, Thailand, Vietnam

## Prerequisite

No prerequisite

### Objectives

Significantly increase participants' effectiveness in their professional relations with people from Southeast Asian countries

At the end of the training, they will have keys to:

- Adopt an intercultural approach
- Understand the context and culture of Southeast Asian countries
- Decipher cultural codes and analyze situations of incomprehension
- · Adapt their communication and working methods
- · Decode decision-making and negotiation processes

### Added value

- Conducted by an expert consultant specialized on Southeast Asian countries
- · Deciphering the Nomad' Profile
- Alternating theory and real-life situations
- · Access to Digital Learning for one year
- Sharing of best practices and individual action plans

### **Corporate Training Solutions**

Duration: to define. You wish to organise a specific training course ? Contact us!

### Public Courses 의 Next available sessions

Duration: 14 hours

- July 01 & 08, 2024, remote session 1 490 €HT/pers. Training session held in æ
- October 07 & 08, 2024, Paris 1610 €HT/pers.\* Training session held in ■
- \* (Technical fees and lunch included)

### **PROGRAMME OUTLINE**

#### ADOPTING AN INTERCULTURAL APPROACH

- Develop awareness of particpant's cultural biases
- Understand the impact of cultures on behavior
- Identify and overcome stereotypes

# UNDERSTANDING THE CULTURAL CODES OF SOUTHEAST ASIAN COUNTRIES

#### Discovering the cultural basics of Southeast Asian countries

- Between land and sea
- An ethnic mosaic with a double influence, between India and China
- The great division, the legacies of the West since the 16<sup>th</sup> century
- Social and political contexts (from royalty to the dictatorship of the proletariat)

#### **Understanding Southeast Asian values**

- · Family values, communities and networks
- The status of women in different countries
- · The relationship to hierarchy and authority
- The Greek philosopher and the Asian sage: contributions from the West to Asia and from Asia to the West

# OPTIMIZE YOUR PROFESSIONAL ACTION WITH SOUTHEAST ASIAN COUNTRIES

#### Communicate effectively

- Verbal communication: the hidden meanings of "yes" and "no"
- · Non-verbal signs: understanding the smile
- "Warm heart ~ Cold heart"

#### Adapting work methods

- Build trust and relationships
- Manage time, priorities, deadlines and projects
- The challenges of "modern scientific management" in Southeast Asia
- Understand the differences in reasoning and approaches to an issue

## Conducting successful meetings and negotiations with Southeast Asian countries

- Develop personal relationships
- The art of negotiation
- Anticipate sticking points
- The importance of the contract and its significance

#### **Adopting best practices**

- Recognize key principles
- Avoid pitfalls, mistakes and misunderstandings
- Create a tailor-made action plan



