# **Working with Canada**

# Target audience

Managers and employees of the company who work with Canada

# Prerequisite

No prerequisite



Significantly increase the effectiveness of participants in their professional relationships with their Canadian interlocutors.

At the end of the training, they will have the keys to:

- · Adopting an intercultural approach
- Understanding the context and culture of Canada
- Deciphering cultural codes and analyzing situations of incomprehension
- · Adapt their communication and working methods
- · Decoding decision-making and negotiation processes

# Added value

- Conducted by an expert consultant specialized on Canada
- Decrypting the Nomad' Profiler
- · Alternating theory and practical exercises
- · Access to Digital Learningfor one year
- Sharing of best practices and individual action plan



All our training courses are accessible to people with disabilities. Each training project will be the subject of a case study by our teams, in order to adapt the training program.

## **Corporate Training Solutions**

Duration: to define. You wish to organise a specific training course? Contact us!

# Public Courses Next available sessions

Duration: 7 hours

\* (Technical fees and lunch included)

# PROGRAMME OUTLINE

## Step 1: E-learning

#### ADOPTING AN INTERCULTURAL APPROACH

- · Specify your context and expectations
- · Becoming aware of cultural filters
- · Discover your cultural profile

## Step 2: Group training session

#### **UNDERSTANDING CANADIAN CULTURAL CODES**

#### Discovering the cultural basics of Canada

- · A vast space with infinite resources
- · An America different from the United States
- · A federal state with marked regional differences
- · A member of the Commonwealth

#### **Understanding Canadian Values**

- Privacy: A Sacred Space
- The importance of equality
- Open-mindedness and national identity
- · Secularism and respect for others

# OPTIMIZING YOUR PROFESSIONAL ACTION WITH CANADIANS

#### Communicate effectively

- An informal and relaxed communication style
- · The importance of networking
- · French and English languages: linguistic challenges

#### Adapting work methods

- · Building trust: highlighting your charisma and tact
- An open but real hierarchy
- Manage time, priorities and deadlines
- Managing effectively: inventiveness, motivation, availability
- Be open to teamwork, joint decision-making and consensus
- · Seeking positive outcomes from conflicts

## Conducting successful meetings and negotiations

- Identify decision makers and power chains/power conflicts
- . Identify Negotiation Styles
- · Understanding written contracts, their interpretation and implications
- · Organize the post-negotiation phase

#### Adopting best practices

- Recognize key principles
- Avoid pitfalls, mistakes and misunderstandings
- Create a tailor-made action plan

## Step 3: E-learning to go further

#### **EXPLORE COUNTRY PACKS**

## Developing your knowledge of the country

- · Cultural guidelines
- Business life
- Overview

