

# Succeeding in a multicultural environment

## Target audience

Professionals who work in an international or multicultural environment and wish to acquire a better understanding of intercultural issues

## Prerequisite

No prerequisite

## Objectives

At the end of the training session, participants will have the tools to:

- Assess the impact of cultural differences
- Communicate effectively with people from different cultures
- Adapt their work methods and implement strategies
- Develop intercultural skills to work effectively in a multicultural context

## Added value

- Conducted by an expert consultant specialized in intercultural management
- Decryption of the Nomad' Profiler
- Alternating theory and practical exercises
- Access to Digital Learning for one year
- Sharing of best practices and individual action plan

## Accessibility



All our training courses are accessible to people with disabilities. Each training project will be the subject of a case study by our teams, in order to adapt the training program.



## Corporate Training Solutions

Duration: to define.  
You wish to organise a specific training course ?  
Contact us !

## Public Courses Next available sessions

Duration: 14 hours

 September 16 & 17, 2024, Paris  
1610 €HT/pers.\* Training session held in 

 November 07 & 14, 2024, remote session  
1 490 €HT/pers. Training session held in 

\* (Technical fees and lunch included)

## PROGRAMME OUTLINE

### UNDERSTAND CULTURES IN THEIR DIVERSITY

#### Recognizing cultural differences

- Identify the origins of cultures
- Become aware of one's own cultural preferences
- Explain cultural differences (why, how, what?)
- Use the 4R-method to recognize, respect, reconcile and reach solutions

#### Respecting cultural differences

- Be open-minded, curious and flexible
- Maintain a positive mindset
- Identify similarities and differences
  - Professional relationships
  - Hierarchical distance
  - Time management
  - Relationship to rules

### OPTIMIZING YOUR PROFESSIONAL ACTION

#### Communicating effectively

- Communicate face-to-face and remotely
- Get your messages across in writing and orally
- Adopt an active listening style
- Observe attitudes, looks, silences, manage space
- Identify different methods of questioning

#### Adapting work methods to cultural differences

- Identify the factors of trust
- Understand the power of interpersonal networks
- Use synergy for leverage
- Anticipate conflict situations
- Define common processes

### ADOPTING BEST PRACTICES

- Share best practices
- Create a tailor-made action plan