# **Working with Germany**

## Target audience

Professionals who work with Germany

## Prerequisite

No prerequisite

### Objectives

Significantly increase participants' effectiveness in their professional relations with people from Germany

At the end of the training, they will have keys to:

- · Adopt an intercultural approach
- Understand the context and culture of Germany
- Decipher cultural codes and analyze situations of incomprehension
- · Adapt their communication and working methods
- Decode decision-making and negotiation processes

### Added value

- Conducted by an expert consultant specialized on Germany
- · Decryption of the Nomad' Profile
- Alternating theory and practical exercises
- · Access to Digital Learning for one year
- · Sharing of best practices and individual action plan

#### Corporate Training Solutions

Duration: to define. You wish to organise a specific training course ? Contact us!

# A Public Courses Next available sessions

Duration: 7 hours

- April 02, 2024, remote session 950 €HT/pers. Training session held in ₩
- June 03, 2024, Paris 1 010 €HT/pers.\* Training session held in ■■
- September 26, 2024, Paris
  1 010 €HT/pers.\* Training session held in ■■
- \* (Technical fees and lunch included)

#### PROGRAMME OUTLINE

#### Step 1: E-learning

#### ADOPTING AN INTERCULTURAL APPROACH

- · Specify your context and expectations
- · Become aware of cultural filters
- Discover your cultural profile

#### Step 2: Group training session

#### **UNDERSTANDING GERMAN CULTURAL CODES**

#### Discovering the cultural basics of Germany

- · Regionalism, federalism, their place in Europe
- The Protestant Reformation and ethics
- · Demographic evolution
- · Importance of ecology

#### **Understanding German values**

- · Adherence to rules and schedules
- · Search for stability, caution in the face of risk
- · Gemütlichkeit or "well-being" the German way
- Mitbestimmung or German-style group decision making

#### **OPTIMIZE YOUR PROFESSIONAL ACTION WITH GERMANS**

#### **Communicating with Germans**

- Respect the German language to strengthen relations
- Communicate explicitly, directly and frankly
- · Converse using detailed facts

#### Adapting work methods

- Build trust: respect for rank and listening skills
- Perform well: expertise, accuracy and precision
- Adopt a participative management style, master the meaning of team and the delegation
- Time management: planning, partitioning, precision

#### Conducting successful meetings and negotiations with Germans

- Understand the decision-making process: valuing experts, following the steps
- Manage conflicts: mediation, dialogue, decision
- . Know the role of the unions and the Betriebsrat
- · Draft a detailed written contract

#### Adopting best practices

- · Recognize key principles
- Avoid pitfalls, mistakes and misunderstandings
- Create a tailor-made action plan

#### Step 3: E-learning to go further

#### **EXPLORE COUNTRY PACKS**

#### Developing your knowledge of the country

- · Cultural guidelines
- Business Life
- Overview



